

Aged Care Code of Conduct

Purpose

Information and access to the Code for all Aged Care employees.

Code of Conduct for Aged Care (the Code)

The new Code of Conduct for Aged Care (the Code) was also introduced on 1 December 2022.

The Code aims to improve safety and wellbeing for people receiving aged care and to boost trust in services.

The Code will help you to better understand what is expected of you in the delivery of care, supports and services.

What is the code of conduct?

The Code describes the behaviour expected of aged care providers, their governing persons (e.g. board members and Chief Executive Officers) and aged care workers.

The Code will describe how providers and workers must behave and treat people receiving aged care services.

The Code gives the Aged Care Quality and Safety Commission (the Commission) the power to deal with behaviour that does not meet the Code.

What are your responsibilities?

As an aged care worker providing care, supports and services, you have the most contact with people receiving care. Your behaviour affects how people feel about themselves and if they feel safe and supported.

People receiving aged care should always be treated well and feel safe.

You must act in a way that is respectful, kind and consistent with the behaviours set out in the Code.

Your responsibilities under the Code will be in keeping with your existing obligations under the [Aged Care Act 1997](#) (the Act), including the [Aged Care Quality Standards](#).

What are Anglicare's responsibilities?

Approved providers must also behave and treat people receiving aged care services in ways consistent with the Code and take steps to make sure aged care workers and governing persons do the same.

Providers are expected to support, equip and prepare you to carry out your role. This includes, for example, providing training, making sure policies and procedures are easily accessible, and taking action to make sure you meet the Code.

When the new code comes out you will be required to sign that you will understand your responsibilities as an Aged Care worker.

Here is a link to a useful fact sheet containing tips for Aged Care Workers-

[Code of Conduct for Aged Care - A fact sheet for aged care workers \(agedcarequality.gov.au\).](https://agedcarequality.gov.au/code-of-conduct-for-aged-care-a-fact-sheet-for-aged-care-workers)

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