

# Anglicare's housing support services

Facing life's challenges together



1800 243 232  
[anglicare-tas.org.au](http://anglicare-tas.org.au)



**Anglicare**TAS  
*Choice, support and hope*



## Assistance for your housing support needs.

### Finding the right home is a big part of life and an important decision for anyone.

At Anglicare, we offer flexible options for you to find the home that's right for you. We work with you to find the best option based on what you need.

If you are on a low income and need somewhere to live, Anglicare's supported accommodation may be an option for you. We also offer a range of safe and affordable long term housing with on-site support.

## Southern Tasmania

### **Bayview Lodge**

**(supported accommodation for people aged 18 and over)**

Bayview Lodge provides safe, affordable long term communal housing for singles and couples on low incomes.

If you are on a low income and need somewhere to live, Bayview Lodge may be an option. The lodge has long term communal housing for 26 people. Your rent includes three meals a day, power, a weekly linen service for sheets and towels along with on-site support and recreational activities. You'll have your own room and there's a communal lounge, dining room and shared laundry.

A Lodge Manager is on site to help with general support, and they are also available for after-hours emergencies.

The on-site support worker can assist you to link in with various services you might need. While you're living at Bayview you'll be encouraged to be part of the lodge community, helping to plan activities and participate in house meetings.

**Bayview Lodge is located in Rosny.**

**Details:**

Cost to you - Rent and board is 85% of a person's income (excluding any Commonwealth Rent Assistance you may be eligible for).

## **Goulburn St**

**(supported accommodation for people aged 18 and over)**

Goulburn Street has supported, safe, affordable, long term housing for men and women over 18 years of age in fully independent units.

If you are single or a couple on a low income and looking for supported, safe, affordable, long term housing, Goulburn Street may be an option.

Goulburn Street has accommodation in independent units each with a kitchen and bathroom. There is also a communal kitchen, shared laundry, lounge and nice outdoor spaces.

Staff are on site Monday to Friday to provide support to tenants as well as assist with arranging outings and recreational activities. Once you're living at Goulburn Street you'll be encouraged to help plan activities and participate in regular tenant meetings.

**Goulburn Street is located in Hobart.**

**Details:**

Cost to you - 25% of your income is charged for rent (including any Commonwealth Rent Assistance you may be eligible for)

## **Bilton Lodge**

**(supported accommodation for people aged 18 and over)**

Bilton Lodge provides safe, affordable long term communal housing for people on low incomes.

If you are over 18, on a low income and need somewhere to live in southern Tasmania, Bilton Lodge may be an option. The lodge has long term housing for 36 people and offers full board.

Your rent includes three meals a day, power, a weekly linen service for sheets and towels along with some recreational activities. You'll have your own room and there's a communal lounge, gym, dining room, laundry and outdoor areas.

A Lodge Manager is on site to help with general support and for after hour's emergencies. If you want to get involved in activities, there's a Recreation and Support worker, and they can also assist you to link in with various services you might need. While you're living at Bilton you'll be encouraged to help plan activities and participate in house meetings.

**Bilton Lodge is located in Claremont.**

### **Details:**

Cost to you - Rent is 85% of your income  
(excluding Commonwealth Rent Assistance)

## **Trinity Hill**

**(supported accommodation for people aged 16 to 25)**

Trinity Hill has safe affordable housing for young people on low incomes.

At Trinity Hill there are 46 bed-sit units for young men and women aged between 16 and 25 who are looking for long-term, affordable accommodation. Some of the units are designed for people who are living with disability.

Residents at Trinity Hill live independently and they share social spaces, bbq areas, training rooms, a gym and laundry.

While you are living at Trinity Hill you'll be supported to continue your education or training, or working towards seeking employment.

There is support on-site to assist you to do the things you want to do and you'll be encouraged to have positive input into the Trinity Hill residential community while you are living here.

**Trinity Hill is in North Hobart, opposite Elizabeth College.**

**Details:**

Cost to you - Rent is 25% of your income (which includes any Rent Assistance you're eligible for.)

## Northern Tasmania

### Thistle Street

**(supported accommodation for people aged 18 and over)**

Thistle Street has supported, safe, affordable, long term housing for men and women over 18 years of age in fully independent units.

If you are single or in a couple, on a low income and looking for supported, safe, affordable, long term housing, Thistle Street may be an option.

Thistle Street has accommodation in fully independent units each with a kitchen and bathroom. There is also a communal kitchen, lounge and nice outdoor spaces. There's a support worker at Thistle Street from Monday to Friday to help arrange and facilitate outings and recreational activities. Once you're living at Thistle Street you'll be encouraged to help plan activities and go along to regular house meetings.

**Thistle Street is located South Launceston.**

**Details:**

Cost to you - 25% of a resident's income is charged for rent (including Commonwealth Rent Assistance)

## **Indigo Lodge**

**(supported accommodation for people aged 18 and over)**

Indigo Lodge has safe, affordable, long term communal housing for people on low incomes.

If you're on a low income, over 18 and looking for safe, affordable, long term, communal housing Indigo Lodge may be an option.

The lodge has accommodation for 30 people, both singles and couples, in private rooms. There are also communal lounges, a dining room, games room, gym and laundry facilities. Each week there is a linen service for sheets and towels. Your rent covers three meals a day as well as power and some recreational activities.

There is a Lodge Manager on site who can provide general support and assistance and is available for after hour's emergencies. A part time Recreation & Support worker offers activities, support and can link people in with needed services.

While you are living at Indigo Lodge you'll be encouraged to help plan activities and participate in regular house meetings.

**Thistle Street is located in South Launceston.**

### **Details:**

Cost to you - Rent is 85% of people's incomes (excluding Commonwealth Rent Assistance)

## **Thyne House**

**(supported accommodation for people aged 16 to 24)**

Thyne House provides affordable, supportive, long term housing for young people aged 16 to 25.

If you are a young single person or a couple aged between 16 and 25 in need of supportive, safe, affordable, long term housing Thyne House may be an option.

Thyne House has accommodation in fully independent units, each with a kitchen and bathroom. There is also a communal kitchen, lounge, gym, resource room and outdoor spaces.

While you are living at Thyne House you will be encouraged and supported to be involved in employment, education and or training.

There is a support worker on site Monday to Friday to assist and to help facilitate outings and recreational activities which the residents help to plan. There are regular house meetings for residents.

**Thyne House is located in Launceston.**

**Details:**

Cost to you - 25% of income is charged for rent (including Commonwealth Rent Assistance)

## North West Tasmania

### Grove House

(supported accommodation for people aged 18 and over)

Grove House provides supported, safe, affordable long term housing for men and women, singles and couples over 18 years of age.

If you're over 18 and looking for supported, safe, affordable, long term housing in the Ulverstone area, Grove House may be an option.

This communal residence accommodates up to 20 people in fully independent units each with a kitchen and bathroom. There's also a shared kitchen, a lounge to relax in and lovely outdoor spaces. From Monday to Friday there is a support worker on site who can help you arrange outings and recreational activities.

While you are living at Grove House you'll be encouraged to help plan activities and come to regular house meetings

**Grove House is located in Ulverstone.**

**Details:**

Cost to you - Rent is 25% of a person's income. (Including Commonwealth Rent Assistance).

## **Burnie Lodge**

**(supported accommodation for people aged 18 and over)**

Burnie Lodge provides affordable long term communal housing in northwest Tasmania if you are on a low income.

If you are over 18, on a low income and need somewhere to on the northwest coast Burnie Lodge may be an option.

The lodge has long term communal housing for 29 people and offers full board. Your rent includes three meals a day, power, a weekly linen service for sheets and towels along with some recreational activities.

Burnie Lodge has individual self-contained units and there's a communal lounge, dining room, games room, gym, workshop and laundry. A Lodge Manager is on site to help with general support and after hour's emergencies. If you want to get involved in activities, there's a Recreation and Support worker who can also help you to link in with any services you might need.

While you're living at Burnie Lodge you'll be encouraged to help plan activities and come to house meetings.

**Burnie Lodge is located in Wivenhoe.**

### **Details:**

Cost to you - Rent is 85% of your income.  
(Excluding Commonwealth Rent Assistance).

## **Eveline House**

**(supported accommodation for people aged 16 to 24)**

Eveline House offers safe and affordable long term housing with on-site support to access education, training, employment and other opportunities for young people aged 16 to 24.

Eveline House features 25 self-contained units, five of them purpose-built for people living with a disability. Tenants also have access to shared laundry facilities as well as training rooms, gym, common areas, outdoor spaces and a games room.

With access to a live-in supervisor and on-site support workers, tenants have safe, affordable housing and are supported with budgeting, transport, study, food preparation, and job applications. While you are



living at Eveline House you will be encouraged and supported to be involved in employment, education and or training.

**Eveline House is located in Devonport.**

**Details:**

Cost to you - 25% of income is charged for rent  
(as well as any Commonwealth Rent Assistance you're eligible for)

## Housing Connect

### Having safe and secure housing

Access to Anglicare's Housing Support services is through Housing Connect.

**What does Housing Connect do?**

Housing Connect is the one-stop shop for all your housing and support needs. One assessment for everything from emergency accommodation to a long-term home. Housing Connect can help you with:

- applying for public or community housing
- support and advice with your private rental, including bond and rent arrears
- referral to emergency accommodation
- support and advice on how to stay in your home
- assistance following family violence
- information and advice on your housing options.

For more information call **Housing Connect** on **1800 800 588**

Housing Connect is supported by the Crown through the Department of Communities Tasmania.



# Testimonials (names have been changed)

## Zac's story

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*"I got diagnosed with schizophrenia a few years ago. I didn't take that real well so I started getting into a bit of trouble too. Mum and I were fighting a lot.*

*I moved into a flat out in Moonah but that didn't last long. I kept getting unwell and was in and out of hospital. Mum was really good but she didn't really know what to do to help and didn't want me living back at home with her and my little brother.*

*One of the social workers in the hospital gave me a pamphlet about Bilton Lodge and explained how much it cost to live there. They said they could ring up and get more information for me if I wanted. I thought it couldn't hurt.*

*I was a bit scared that they would be really strict there and I couldn't come and go when I wanted and sort of do my own thing. I ended up moving in though, they said I could do a trial and see if I liked it.*

*I've been there about 2 years now. I still get unwell sometimes but everyone is really good there and they help me when I need it."*

## Cody's story

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*"I had been homeless for 4 years since I was 14 and because of that my schooling was pretty poor and I couldn't get a job.*

*When I first heard about Trinity Hill I thought that it might be ok for me cos I was staying at mate's places and in and out of shelters. I had nowhere to call my own.*

*Anyway I went to Housing Connect and they helped me apply for a unit here and linked me to some other stuff to help me get my stuff sorted. Like I'm even cooking my own food now!*

*Since I came into Trinity I've had an opportunity to look at doing some stuff at college that I wouldn't have had done if I wasn't here.*

*Yeah, it's good; I mind my own business and have met some really good people who I can talk to when I need to and do some fun activities."*

## Santina's story

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*"I was about to do a Chef's Apprenticeship when I got ill. I couldn't work and I lost my job. I lost my home too and had nowhere to live.*

*I stayed at a lodge for a few months then came to live at Thistle Street. The Support Worker helped me heaps and when I got settled I said I'd like to do some volunteer work. I loved it - it made me feel like I was doing something worthwhile. I feel more confident because of that. I've also done a course in Preparation for Work at Thistle Street. They gave me a certificate. And now I do a couple of hours cleaning work at the local hairdressers each week.*

*My health had not been really good but the Thistle Street Support Worker helped me get on to a good local GP. They reviewed my medication and I see them regularly now. I feel better because I sleep better and I reckon I can manage my depression and Post Traumatic Stress and deal with stuff better now.*

*The other thing that has happened is that I've been able to fix up problems with my daughter. She lives a fair way away, and she had stopped talking to me when I got sick. That was one of the things that made me feel worse. But now I talk to her about my illness and she seems to understand.*

*Since coming to live at Thistle Street lots of things have improved for me. It's "all good", as they say."*

## Melissa's story

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*"Before I moved in to Thyne House I'd been homeless for about nine months. Yeah, it's ok to stay at friend's places for a while, but I had to keep moving on. I spent some of that time in a young women's shelter too.*

*When I got the chance to live at Thyne House I thought it would be good to get a few other things in my life sorted out. Now I'm enrolled in a hospitality course which I love. I reckon I might get a job in hospitality because I've done a couple of placements already.*

*Also, with the support of the worker at Thyne I started to have more contact with my family. They accept me now and that makes me feel better about myself and my sexuality.*

*I've even got a really supportive GP that's helping me give up smoking! "*



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